

April 11, 2011

William J. Taggart
Chief Operating Officer
Federal Student Aid
U.S. Department of Education

Dear Mr. Taggart:

We are writing on behalf of the NASFAA Board of Directors and the more than 18,000 financial aid administrators that our member institutions represent, to thank you for your April 6, 2011 letter to college and university presidents recognizing the work of financial aid administrators and urging them to provide adequate resources for the proper administration of Title IV aid.

Your letter goes a long way in helping our institutional leaders understand the nature and significance of the work conducted on campus every day by the nation's financial aid administrators. We believe it will also help these leaders better understand the myriad new challenges our members face and help them realize their ethical and regulatory responsibilities to provide adequate staffing, training, and other resources. These actions will help ensure that millions of dollars in federal aid continue to flow to the students who need them in an effective and efficient manner.

NASFAA is pleased to continue our longstanding history of collegiality and mutual respect with the Department of Education. Thank you to you and the entire Federal Student Aid team for your support, cooperation and assistance.

Sincerely,



Dr. Laurie Wolf
2010-11 National Chair



Justin Draeger
President and CEO