

**Kristi Jovell**  
**STATEMENT OF CANDIDACY**  
**National Chair**

Over the past twenty-five years, the financial aid profession has offered me pathways for professional growth and leadership, opportunities to learn from colleagues, and friendships that will last a lifetime. Because of all our profession has given me, I am honored to be nominated to serve the NASFAA membership as National Chair.

One of the main duties listed for the position is that the Chair is responsible to the membership by being faithful to NASFAA's mission and vision and participating, along with the Board of Directors, committees, task forces and staff, in developing goals and initiatives that adhere to the Association's Strategic Long-Range Plan. The Chair also presides over meetings and represents NASFAA.

I have gained the experience needed to effectively serve in this role through my previous NASFAA and EASFAA activities as well as my participation in three state associations (NY, MA, VT) throughout my career. I have administered financial aid to different student populations in my roles at five institutions, was active in the graduate/professional community during my tenure at Suffolk Law School and have proven my financial aid skills as a member of the FAAC 100+ Club.

My service to our profession as EASFAA President and NASFAA Representative at Large built my leadership skills and helped prepare me for the National Chair role. I learned the pride I felt in representing EASFAA throughout the region and presenting on topics that helped my colleagues. I learned the impact of our collective voices and experiences serving students while on the NASFAA Board watching our work turn into advocacy, policy statements, reports, and legislation to help students (and financial aid administrators!) navigate federal student aid.

How I grew up shaped my passion for serving students and our profession. I lived with my grandmother and went off to college as a first-generation Pell-eligible student. Research indicates that, based on our family income, I had less than a 10% chance of completing my bachelor's degree within five years. Access to student financial aid, and dedicated college administrators who supported me in earning my degrees, changed the trajectory of my life and my family's lives.

I am proud to represent our profession, committed to the NASFAA mission, and dedicated to student access and completion. Because there are students who, like I did, depend on us – for both the job we do and the care we take in doing it.

Higher education is changing; our need to advocate for students and to provide training, professional development, and support for our colleagues is not.

The financial aid profession is woven throughout my life. I am proud that a big part of how I identify with who I am comes from the work I do and the people I meet throughout my journey. I am sincerely grateful for the opportunity to continue my journey with NASFAA and all of you.

## NATIONAL CHAIR RESUME

**NAME:** Kristi Jovell, FAAC®

**REGION:** EASFAA

**CURRENT POSITION:** Director of Student Financial Services Operations and Communications  
From: November 2020 Middlebury College, Middlebury, VT

**PREVIOUS POSITIONS:** Assistant Vice President of Enrollment Management  
From: April 2018 Champlain College, Burlington, VT

From: September 2016 Assistant Vice President, Financial Aid and Support Services  
Champlain College, Burlington, VT

From: February 2011 Director of Financial Aid  
Champlain College, Burlington, VT

From: February 2003 Director of Financial Aid  
Suffolk University Law School, Boston, MA

From: September 2000 Associate Director of Financial Aid  
Suffolk University, Boston, MA

From: August 1999 Associate Director of Financial Aid  
Hobart & William Smith Colleges, Geneva, NY

From: June 1995 Admissions Counselor/Assistant Director of Financial Aid  
Elmira College, Elmira, NY

**EDUCATION:** M.Ed.  
B.S. - Business Management, Summa Cum Laude  
Elmira College, Elmira, NY

**TYPE OF INSTITUTION:** Private, 4 year

### **SUMMARY OF PROFESSIONAL ACTIVITIES:**

<b>NASFAA</b>	2022-2023	Chair, Conference Program Task Force
	2021-2022	Incoming Chair, Conference Program Task Force
	2021-2022	Nominations and Elections Committee
	2021	NASFAA Regional Leadership Award
	2020-2022	Board of Directors, Representative at Large
	2020-2022	Rapid Response Network
	2020-2021	Pell Restoration for Incarcerated Students Working Group
	2019-2021	Financial Affairs Committee
	2018-2019	Board of Directors, Regional Representative
	2017-2018	Board of Directors, Regional Observer
	2017-2019	Awards Committee

	2016-2017	NASFAA Regional Thought Force
	2013-2014	Conference Committee Member
<b>EASFAA</b>	2021-2023	EASFAA Leads Committee
	2021-2022	Strategic Plan Committee
	2022	EASFAA Committee of the Year Award, Strategic Plan
	2018-2019	Past President
	2017-2018	President
	2016-2017	President Elect
	2014	EASFAA Committee of the Year Award, Training
	2013	EASFAA Volunteer of the Year Award
	2012-2014	Chair, Training Committee
	2010-2011	Chair, Graduate & Professional Concerns Committee
	2005-2006	State Representative from Massachusetts
	2004-2005	Chair, Graduate & Professional Concerns Committee
	2004	EASFAA Committee of the Year Award, Conference
	2002-2004	Conference Committee
	2001-2002	Development Committee
<b>MASFAA (MA)</b>	2009-2011	Chair, Graduate & Professional Concerns Committee
	2007-2008	Graduate & Professional Concerns Committee
	2005-2006	MASFAA State Representative to EASFAA
	2002-2003	Conference Committee Member
<b>NYSFAAA</b>	1999	Chair, Region III Guidance Counselor Workshop
	1998-1999	Intermediate Workshop Committee
<b>OTHER</b>		Conference Presenter:
		NASFAA 2022, 2017, 2012, 2011, 2007
		EASFAA 2021, 2018, 2017, 2008, 2005, 2004
		VASFAA (VT) 2019
		NJASFAA 2018
		CAPFAA (CT) 2017, 2006
		RIASFAA 2017
		NYSFAAA 2012
		Access Group Graduate and Professional Conference 2010
		NALP/Access Group Symposium on Law Student Debt and Its Impact on Lawyer Career Pathways 2007
		MASFAA (MA) 2007, 2005, 2002, 2001
		MASFAA (ME) 2005
		Webinar Presenter:
		NASFAA – Hollywood Squares 2022
		EASFAA – How to Advance in Financial Aid 2021
		NASFAA – Financial Literacy for Graduate Students 2008
		Other Volunteer Activities:
		Continental Math Tutor, Williston Central School 2014-2016
		South Ridge Homeowner’s Association Board Member and President